



## Kodak Care Kits for Kodak i1400 Series Scanners

### Keep your i1400 Series Scanner performing at peak efficiency and productivity.

Today's competitive business environment demands maximum productivity and efficiency; that's why you bought a **Kodak i1400 Series Scanner** for your office. You're not even thinking about service, but a **Kodak Service Plan** will help you get the most out of your investment.

#### **Optimize equipment performance!**

Equipment problems never happen at a convenient time. Why let downtime impact your productivity when a **Kodak Service Plan** can help maximize your uptime.

When you are covered by a service plan from Kodak, you can call for help at the

first hint of trouble instead of waiting for a full-blown problem to shut you down. Delaying service to cut costs can cut productivity too! Service plans from Kodak are convenient. Your operators can call for help without having to waste time getting approval or cutting a purchase order.

#### **Protect your budget and productivity.**

Kodak offers a wide variety of service options. You can upgrade your warranty to provide on-site service for the full year of the warranty, and even extend it for 2 or 3 years, protecting your budget from price increases and unbudgeted service bills.

Obtaining a service plan while your equipment is still under warranty helps ensure continuous, uninterrupted service coverage.

With our on-site service you get priority response to your calls, repair parts coverage, and phone support. A certified Kodak field engineer is at your site within 4 hours (in most metropolitan areas) to get you up and running quickly to protect your productivity.

#### **Kodak Service & Support can help you:**

- Maximize uptime and productivity
- Optimize image quality
- Control costs

Call your reseller of **Kodak Document Imaging Products** today, and ask how a **Kodak Care Kit** can help protect your bottom line!

## We've got you covered!

We support you with over 3,000 people. Repair parts are there when you need them because we stock them locally and can ship the same day if needed. And we're just one phone call away, 24 hours a day, 7 days a week, 365 days a year.

### Kodak Care Kits

**Kodak** Care Kits are available to enhance, extend and renew your warranty protection with on-site service by Kodak. A **Kodak** Care Kit includes information on how to activate your coverage, how to call for service, and the terms and conditions of the service purchased.

### On-Site Service plans.

You can uplift your warranty so you have on-site coverage for the full first year. And, you can purchase coverage for a year or more beyond your warranty. On-site service includes:

- All travel, labor, and repair parts
- Unlimited number of service calls
- Modifications
- Preferred response — Our computerized dispatch system prioritizes calls and assures we'll get to you quickly. A field engineer returns your call within an hour and in metropolitan areas, should be there within 4 hours.

- Phone support — Our technical specialists can help you resolve many issues over the phone, and this often eliminates the need for further service.
- Total Service Call — We clean, inspect, and repair any potential problems that we suspect may cause you further downtime.

### Additional support services.

We can provide installation and training services to help ensure your scanner will work properly from the start and that your operators know how to get the full benefit of your equipment investment.

Call your reseller of **Kodak** Document Imaging Products today and ask how a Care Kit can help protect your bottom line!

## Kodak Service & Support options for the Kodak i1400 Series Scanners\*

CAT No.	Service Type	Description
866 3965	<b>Kodak</b> Care Kit 1-Year Enhanced Warranty	Uplifts the warranty to provide on-site service for the full year of the warranty
873 6910	<b>Kodak</b> Care Kit 2-Year Extended Warranty	Provides 2 years of on-site service from the date of scanner purchase
878 8457	<b>Kodak</b> Care Kit 3-Year Extended Warranty	Provides 3 years of on-site service from the date of scanner purchase
145 2838	<b>Kodak</b> Care Kit 1-Year Post Warranty	Provides on-site service coverage after the warranty expiration.
190 0356	<b>Kodak</b> Care Kit Installation and Training	Kodak installs the i1400 Series Scanner and trains up to 3 operators.

\* **Kodak** i1400 Series Scanners come with a 1-year warranty that provides 3 months of on-site service followed by 9 months of depot repair.



Service and Support

### For more information:

Visit: [www.kodak.com/go/service](http://www.kodak.com/go/service)

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